

Extended Support Packages for ADI Engineering SBCs, Design IP Kits and Development Kits



At ADI Engineering, we place strong emphasis on technical support, especially during the development, integration and testing phases that customers go through to use our SBCs, Design IP Kits and Development Kits. That's why all our products come with free technical support, including unlimited access to our web-based support forums and download site. Development Kits and Design IP Kits add email and phone technical support directly from ADI's engineering team.

But sometimes, extra support is required to handle small development tasks such as system-level design issues when integrating an ADI product into a larger system (thermal, regulatory, mechanical, etc.), software porting, debug or testing efforts, daughtercard design services, or consulting, engineering, and design review services when licensing one of ADI's **Open IP** designs for further development or direct manufacturing.

ADI offers a variety of extended support packages to meet your specific requirements for additional engineering and manufacturing support.

ADI Extended Support Packages

Support Package	Key Features	ADI Part Number
Standard Development Kit Support	<ul style="list-style-type: none"> • 90 day standard kit warranty and support period • Unlimited access to ADI's web-based support site • Phone & Email Support during warranty and support period (3 business day response) • Up to 3 hours of support problem solving during the support period 	DKSS
Premium Development Kit Support	<ul style="list-style-type: none"> • Extends product warranty and support period to 1 year • Unlimited access to ADI's web-based support site • Phone & Email Support during warranty and support period (1 business day response) • Up to 40 hours of support problem solving and hardware/software engineering assistance during the support period 	DKPS-040
Hourly Support Packages	Up to 8 hours of support problem solving and engineering assistance over 1 year	HSP-008
	Up to 16 hours of support problem solving and engineering assistance over 1 year	HSP-016
	Up to 40 hours of support problem solving and engineering assistance over 1 year	HSP-040
	Up to 100 hours of support problem solving and engineering assistance over 1 year	HSP-100

Available Through



Contact Information

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